S4D STUDENT HANDBOOK

MISSION STATEMENT

At Studio 4, our mission is to provide high-quality dance instruction in a fun, focused, and disciplined environment. We strive to create a nurturing yet challenging atmosphere that inspires students to grow—not only as dancers, but as confident, capable individuals. Whether you're looking for elite training or a joyful introduction to movement, Studio 4 offers a place for everyone.

CODE OF CONDUCT

- Studio 4 believes in helping dancers to develop and become confident and successful dancers/individuals with a large community of people to trust and lean on (#studio4family).
- We will use the Code of Conduct as a guideline to help dancers achieve this and create a positive S4D community (#weareteamfirst).
- Please take a few minutes to read over the attached Code of Conduct with your child(ren) to help them understand the expectations. Code of Conduct

INFORMATION SOURCES

Please use the following sources to receive important Studio 4 information:

- Monthly Newsletters
 - Emailed to recreational S4D families the 1st week of each month during the Fall-Spring Session.
 - Added to Band pages for competitive dancers.
 - Please note that when reading the monthly Newsletter the information applies to all recreational and competitive dancers unless it is designated for a specific program (Comp only, Rec only, Pre-comp only).
- Emails
 - billing@studio4dancers.com All billing and enrollment related questions
 - o info@studio4dancers.com For all other questions
 - Emails will be responded to within 48hrs*. Contact the front desk for time sensitive topics.
- Texts Texts to Studio 4 Families may be used periodically for time sensitive information.
- Website www.studio4dancers.com
 - "Current Student Communication Hub" will include links for important pages such as Manage My Account, Important Dates, Tuition and Policies, etc.
- Band Pages (Competitive Dancers and Pre-Comp classes)
 - Competitive Teams/Specialty Groups/Pre-Comp Used to communicate team/group specific info, practice videos and quick communication
 - AYB/YAGP Used to communicate about scheduling and lesson signups.
 - o Privates Ballet, Conditioning, Acro lesson signups.
 - S4D Community Service and Fundraising Used to communicate about fundraising opportunities and service work.
 - 25-26 S4D Comp Families One location to share event photos, lost and found items, weather related closures...things that cross into multiple teams.

- 2026 Graduating Seniors Used to communicate and collect all things "Grad Sr".
- o 25-26 Team Cheerleaders
- 25-26 Team Communicators

*To allow Studio 4 ownership and staff family time, emails may not be replied to over weekends and holidays.

MANAGE MY ACCOUNT

- You can log in anytime via the "Current Student Communication Hub" at www.studio4dancers.com.
- We encourage families to check their portal regularly to stay informed and up to date.
 - View your account balance and payment history
 - Make payments
 - Review studio policies and waivers
 - Update information

REGISTRATION FEE

- A \$25.00 Annual Family Registration Fee will be automatically billed and processed to your credit card on file on 9/1 or at the time of Registration/Enrollment.
- There is no Family Registration Fee for summer classes.

TUITION (Fall-Spring)

- The first month's tuition will be posted to your account and charged to the credit card on file immediately following your online Registration/Enrollment.
- After this initial payment is made tuition will run on the 1st day of every month and will be automatically billed to the credit card on file.
- It is your responsibility to keep your credit card updated to avoid Decline Credit Card Fees. Declined Credit Card fees will apply.
- If you elect to pay by cash or check, your payment must be made at Studio 4 prior to the 1st day of the month.
- Tuition payments are non-refundable except in the event of class closure or full class enrollment.
- If tuition is late, a dancer may be dropped from their class(es) until tuition is current.
- The current month's tuition amount will be pro-rated for Recreational dancers joining in the middle of the month. No other discounts will apply.
- A full list of tuition policies is available through Manage My Account.

STUDIO 4 ETIQUETTE

- Dancers are not allowed into the dance rooms until the instructor invites them in.
- No food/drinks (aside from water) are allowed in the dance rooms.
- No street shoes in dance rooms with the exception of parents on parent observation days. Parents may wear their shoes into the rooms as long as they are clean/dry.
- No running/gymnastics/horseplay in the lobby area. Please walk when maneuvering throughout the facility.
- Use an inside voice at all times.
- Dispose of garbage/litter Please be sure to pick-up after yourself.

- Respect Studio 4's staff personal time Our staff are committed to your children and their development. Please be respectful of their time outside of the classroom.
- All Studio 4 decisions are made with the best intention of following #studio4family and #weareteamfirst. The trust and support of dancers and parents of this process are essential to your dancer's growth. Decisions are final.
- Follow Studio 4's Code of Conduct

DROP-OFF/PICK-UP EXPECTATIONS

- For your dancer's safety parents are always encouraged to walk into the studio to drop-off and pick-up their dancer.
 - Parents of preschool dancers and younger should plan on remaining in the facility for the duration of class.
 - Parents of dancers Kindergarten age and older are welcome to drop-off and pick-up if your child is comfortable being by themselves and can act independently (bathroom, shoes, etc...).
- Teachers dismiss from the classroom door and do not observe dancers leaving the studio.
- Remind your dancer they can always talk to their teacher and/or front desk if their parent is not present when their class ends.
- We highly encourage dancers to stay inside to wait for their rides. This is especially important during the winter months with colder temps and earlier sunsets.

PARKING LOT ETIQUETTE

- Always drive with caution and use the one-way traffic flow in the parking lot.
- If you are arriving to pick-up your dancer and your dancer is not ready please continue to drive around the one-way loop or pull into a parking spot until your dancer is ready.
- Handicap spots are for individuals with a handicap sticker needing additional assistance and should not be used as a brief parking spot.
- Be sure to have a conversation with your dancer about your drop-off, pick-up plans and parking lot safety.

LOST AND FOUND

- Items left behind at the end of each night will be placed on the Lost and Found table.
- These items will be bagged and donated on the 1st of each month.
- Please check this table periodically to claim your misplaced items.
- Studio 4 is not responsible for lost or stolen items.

WATER BOTTLE & BATHROOMS

- Dancers are expected to bring a water bottle with them to class with their name clearly labeled. There is a water bottle filling station, but no drinking fountains.
- We encourage dancers to go to the bathroom and drink water before class, when they change shoes or at the end of class to avoid missing valuable instruction time.

INJURY/CHRONIC ILLNESS POLICY

• Please be sure to email the studio info@studio4dancers.com with the following information for any injury/illness needing attention: the injury/illness, any modifications needed to be

- made in class (i.e. no leaping), a doctor's note and return to activity plan. Teachers will be notified of injury once we receive emails.
- Absolutely NO dancing in a boot, even with doctor's approval.
- S4D reserves the right to remove/replace any competitive dancer sitting within a reasonable period of time prior to competitions or performances.

DANCERS OF THE MONTH

- Each month beginning in October teachers will refer dancers who exemplify the Studio 4
 Code of Conduct and/or TeamFirst approach. From the list of referrals, a handful of
 dancers will be selected as Dancers of the Month.
- Referrals will be listed for recognition on our Studio 4 Facebook page Dancer of the Month post.
- Selected Dancers of the Month will receive a t-shirt and receive special recognition on the Facebook post.
- Each month's selections will be included in the following month's newsletter (ie: October selections will be shared in the Nov 1st newsletter).

SOCIAL MEDIA

- All pictures and video taken at Studio 4 or any Studio 4 related event can be used for advertising/marketing purposes.
- Be sure to join our Studio 4 Dance Facebook page and @studio4talent Instagram page. We encourage you to use this social media to post and share fun Studio 4 related events.

CLASS CANCELLATIONS

- As the weather in Minnesota is unpredictable, Studio 4 will make class cancellation decisions based on the most accurate information available. Studio 4 will also follow local school districts and after school activity closures. We will not be accountable for makeup lessons related to such cancellations.
- Cancellations will be communicated through email, text and/or social media.

RECREATIONAL RECITAL COSTUMES

- Recreational recital costume pictures will be posted to the Recreational Costume Spotlight page of the website as recital costume selections are made.
- Recreational costume details and expenses are provided on the Performance Info page of the website.
- We value and respect each dancer's gender identity and personal journey. We aim to
 choose costumes that support confidence and comfort for all students. If your dancer is
 ever assigned a costume that doesn't align with their identity, please reach out via email
 (info@studio4dancers.com). We'll be happy to work with you to find an alternative that
 feels right for them.